

NOTICE OF MEETING

AGENDA FOR THE CABINET MEMBER SIGNING

Tuesday, 20th October, 2026, 4.30 pm - Alexandra House, 10 Station Road, N22 7TR.

Watch the meeting live [here](#)

Members of the public are welcome to attend this meeting. If you wish to speak at the meeting please register by emailing the Democratic Services Officer. Contact details can be found at the end of the agenda front sheet.

Councillor: Tehseen Khan - Cabinet Member for Health & Social Care

Quorum: 1

1. FILMING AT MEETINGS

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on. By entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings.

The Chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

3. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

4. URGENT BUSINESS

The Chair will consider the admission of any late items of Urgent Business. (Late items of Urgent Business will be considered under the agenda item where they appear).

5. DEPUTATIONS / PETITIONS / QUESTIONS

6. APPROVAL OF ADDITIONAL EXPENDITURE AND FINAL PAYMENT TO ACCORA LIMITED REPORT (PAGES 1 - 8)

Democratic Services Contact: Richard Plummer Committees Manager
Telephone: 020 8489 4319
Email: richard.plummer@haringey.gov.uk

Fiona Alderman
Director of Legal & Governance (Monitoring Officer)
George Meehan House, 294 High Road, Wood Green, N22 8JZ

Monday, 12 October 2026

Public Questions

Any resident, council tax payer or national non domestic rate payer of the Borough may ask the Chair of any Committee or its sub bodies any question on anything for which the Committee is responsible at any ordinary meeting. Notice of questions must be given in writing to the Democratic Services Manager by 10 a.m. on such day as shall leave three clear days before the meeting (e.g. Tuesday for a meeting on the following Monday). The notice must give the name and address of the sender. Should a question be rejected, the questioner will receive a written response advising of this, including the reasons for the rejection.

Deputations

A deputation may only be received by a Committee or its sub bodies if a requisition signed by not less than ten residents of the Borough, stating the object of the deputation, is received by the Democratic Services Manager not later than 10am to leave three clear days prior to the Committee meeting.

Accessibility Requirements

If you would like to attend and you have any special requirements, please email Richard Plummer Committees Manager at richard.plummer@haringey.gov.uk. Please note that public seating is limited and will be allocated on a first come first served basis.

Advice To Members On Declaring Interests

Information on declaring an interest is set out in the Council's Constitution in Part 5 Section A. However, you may need to obtain specific advice on whether you have an interest in a particular matter.

If you need advice, you can contact:

- Monitoring Officer
- the Legal Adviser to the Committee; or
- Democratic Services.

If at all possible, you should try to identify any potential interest you may have before the meeting so that you and the person you ask for advice can fully consider all the circumstances before reaching a conclusion on what action you should take.

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Report for: Cabinet Member for Adults and Health, Cllr Tehseen Khan

Item number: 6

Title: Approval of Additional Expenditure and Final Payment to Accora Limited report

Report authorised by: Jo Baty, Director of Adult Social Care

Lead Officer: Becky Cribb, Head of Adult Social Care Commissioning

Ward(s) affected: All

**Report for Key/
Non-Key Decision:** Key Decision

1. Describe the issue under consideration

- 1.1. This report seeks Cabinet Member approval to vary the contract with Accora Ltd and regularise expenditure above the previously approved aggregate value of £499,999 and to make payment of the final validated outstanding accrued liability owed to Accora Limited for the provision of short-term community equipment services.
- 1.2. The Council commissioned Accora Limited at short notice as part of an urgent business continuity response following serious disruption to the community equipment supply chain. The previous provider, Nottingham Rehab Limited, trading as NRS Healthcare, entered receivership on 1 August 2025 and was managed by a Special Manager appointed by PricewaterhouseCoopers. The previous delegated authority report records that the Accora arrangement was required to maintain continuity of statutory community equipment provision while medium to long-term arrangements were established
- 1.3. At fully capacity, NRS delivered over 17,000 pieces of equipment to around 2,500 residents each month in Haringey. It is a service which is accessed by “prescribers” of OT equipment, and is used daily to supply vital equipment to residents who are newly coming out of hospital, who are in the community with a long-term need, and to help residents maintain independence at home, reducing or eliminating the need for a long-term package of care.
- 1.4. Accora was, and remains, a valued sub-contractor to the Council’s OT equipment supplier (now Provide Community Equipment). When NRS collapsed, Accora agreed to pivot their business model in the short-term to provide a delivery and collection service of their own equipment directly to residents.

- 1.5. Accora took on a large part of the provision of an equipment service that had been run by NRS and that was transitioning to Provide during this difficult period. Because of the volume of orders Accora was able to provide, Accora exceeded our original spend predictions. However, this meant that residents in Haringey received a good quality service and the impact of service interruption was significantly reduced. Accora ensured the safety of residents during this period by providing this interim arrangement.
- 1.6. The original Director's Award Report approved the short-term arrangement with Accora Limited up to a maximum aggregate value of £499,999. The value of services subsequently delivered has exceeded that approved ceiling.
- 1.7. Following completion of the invoice reconciliation and review process, the agreed final outstanding amount is £169,817.59, which takes total payment to this supplier to £663,178.94. This exceeds the value of the original Director's Award by £163,179.94.
- 1.8. This report therefore seeks approval to regularise the final aggregate expenditure and pay the final validated outstanding accrued liability. It does not seek approval for further service delivery or create any new contractual commitment.

2. **Cabinet Member Introduction**

- 2.1. N/A

3. **Recommendations**

- 3.1. The Cabinet Member for Adults and Health is asked to approve the variation of contract with Accora Ltd as permitted under CSOs 18.03.3 and 2.01(d)
 - 3.1.1. The regularisation of total aggregate expenditure under the short-term Accora arrangement up to **£663,178.94**, being **£163,179.94** above the previously approved maximum value of £499,999.
 - 3.1.2. Payment to Accora Limited of the final validated outstanding accrued liability of £163,179.94.
 - 3.1.3. That the payment is treated as the settlement of an accrued liability for services already delivered and accepted by the Council, and not as approval for any new service provision or further contractual commitment.

4. **Reasons for decision**

- 4.1. The proposed decision is required because Accora Limited provided short-term community equipment services in response to an urgent service continuity need and, following completion of the invoice reconciliation, a final validated outstanding liability of £163,179.94 remains payable. As payment would take the aggregate value of the arrangement above £499,999, Cabinet approval is required to

regularise the expenditure and authorise settlement of the balance.

- 4.2. The service was commissioned in exceptional circumstances. The previous delegated authority report explains that the community equipment service is a critical all-age statutory service, supporting hospital discharge, preventing hospital admission, and enabling residents with care and support needs to remain safe and independent at home.
- 4.3. The same report records that the service supports over 36,000 equipment deliveries annually, with a catalogue of more than 600 items, and is prescribed by health and social care practitioners including occupational therapists, physiotherapists, community nurses and hospital discharge teams.
- 4.4. The short-term arrangement with Accora Limited was put in place because NRS Healthcare entered receivership and there was a significant risk to service continuity. The absence of community equipment provision would have had an immediate impact on vulnerable residents and would have affected the Council's ability to discharge statutory responsibilities under the Care Act 2014, the NHS Act 2022 and the Chronically Sick and Disabled Persons Act 1970.
- 4.5. The original Director's Award Report authorised the arrangement up to a maximum aggregate value of £499,999. The Council has subsequently received invoices for services which were required during the emergency period, but which exceeded this approval limit. The final aggregate expenditure will be £663,178.94 and the amount requiring regularisation above the original approval will be £163,179.94.
- 4.6. There is a risk of legal action, additional cost and reputational damage if the Council does not resolve the final validated payment promptly once the reconciliation has concluded.
- 4.7. The Council should not withhold payment of sums that are not disputed where the service has been delivered, the liability is accepted, and delay would expose the Council to further legal, financial and reputational risk.

5. **Alternative options considered**

- 5.1. One option would be to take no further action following the first-stage payment. This is not recommended because a final validated accrued liability of £163,179.94 remains outstanding and the Council should settle sums properly due for services already delivered and accepted.
- 5.2. A second option would be to seek a further delegated decision for the remaining balance. This is not recommended because to do so would be a breach of the

Council's Standing Orders which does allow directors to make key decisions.

- 5.3. The recommended option is therefore to seek Cabinet Member approval to regularise the final aggregate expenditure and pay the remaining validated accrued liability.

6. **Background information**

- 6.1. The Integrated Community Equipment Service is a statutory all-age service funded through the Better Care Fund, with joint contributions from the Council and the Integrated Care Board, and overarching governance through a Section 75 Agreement. Haringey Council acts as lead authority for commissioning and contract management.
- 6.2. The service provides essential health and social care equipment to residents of all ages. It prevents hospital admissions, supports timely hospital discharge, enables people to remain safely at home, and supports independence and wellbeing.
- 6.3. The previous provider, Nottingham Rehab Limited, trading as NRS Healthcare, entered receivership on 1 August 2025. The delegated authority report approving short-term arrangements with Accora Limited set out that this created a serious risk to service continuity and required urgent alternative provision.
- 6.4. Accora Limited was identified as the only provider able to demonstrate the necessary infrastructure and capacity to mobilise the service at short notice, given the scale and complexity of the logistical requirements.
- 6.5. The original delegated authority report approved a short-term arrangement with Accora Limited from 1 September to 30 September 2025, with provision to extend on a rolling monthly basis up to a maximum overall contract value of £499,999.
- 6.6. The current issue arose because invoices were not available sufficiently promptly to allow aggregate spend to be tracked and reconciled in real time. The arrangement was mobilised urgently following the collapse of NRS Healthcare and involved a complex operating model supporting Haringey alongside a number of other affected London boroughs. The complexity of attributing activity and costs between participating authorities, together with delayed invoicing, meant that the Council did not identify before the liability arose that the value of services delivered would exceed the original approval ceiling.
- 6.7. The original Director's Award Report authorised expenditure up to the £499,999 ceiling. This report will be submitted once the supplier reconciliation is complete and the final outstanding balance is known. It will seek Cabinet Member approval to regularise the final aggregate expenditure above the original approval and authorise payment of the remaining validated liability of £163,179.94.

7. **Contribution to the Corporate Delivery Plan High Level Strategic outcomes**

- 7.1. This decision supports the Council's Adults, Health and Welfare priorities by ensuring that vulnerable adults are supported and thriving, and that residents can access essential equipment to remain safe, independent and well at home.
- 7.2. It also supports system-wide health and care priorities by maintaining timely hospital discharge, reducing avoidable hospital admission, and supporting people with care and support needs in the least restrictive setting.

8. **Carbon and Climate Change**

- 8.1. The implementation of this contract ensured that residents were supported to live at home for longer and thereby reduced the risk of increased use of emergency and hospital services. This reduced the carbon impact locally and improved health outcomes for residents.

9. **Statutory Officers comments Finance, Procurement, Legal and Equalities**

9.1. **Finance**

- 9.1.1. The outstanding liability to Accora Limited of £349,878,.67 will be met in full via the Disabled Facilities Grant. These costs are assumed in the current forecast.

9.2. **Procurement**

- 9.2.1 The contract with Accora Limited was established as an emergency interim arrangement to ensure continuity of statutory Occupational Therapy and Community Equipment Services following the failure of the incumbent provider. At the time of award, the arrangement was intended to provide short-term business continuity cover whilst longer-term commissioning arrangements were developed.
- 9.2.2 The original approval authorised a contract value of £499,999. Following completion of the invoice reconciliation process, the total value of services delivered was increased by some **£163,179.94**.
- 9.2.3 The additional expenditure arose from exceptional and unforeseen circumstances associated with the collapse of the previous provider and the urgent requirement to maintain an essential statutory service. The services provided by Accora remained within the original scope of the arrangement and there has been no material change to the nature of the services delivered.
- 9.2.4 As the increase in value has resulted in the agreement becoming a convertible contract under the Procurement Act 2023, Under Section 74 and Schedule 8 of the

Act. A modification of contract may be permissible including inter alia, where the circumstances giving rise to the modification were not reasonably foreseeable at the time of the original approval, providing the modification; does not alter the overall nature of the contract, and the increase in contract value does not exceed 50%. Accordingly, the proposed variation is permissible under the PA 2023, the publication of a contract change notice is however not required for light touch contracts.

- 9.2.5 In accordance with Contract Standing Orders 18.03.3 and 2.01(d), Cabinet may approve the variation of contracts above £500,000

9.3. **Legal**

- 9.3.1. The Director of Legal and Governance (Monitoring Officer) was consulted in the preparation of the report.
- 9.3.2. Pursuant to the provisions of the Council's Contract Standing Order (CSO) 0.08 and CSO 2.01(d) a Cabinet Member has power to approve the variation of a contract where the aggregate value is £500,000 or more and as such the recommendation in paragraph 3.1 of the report is in line with the Council's CSO.
- 9.3.3. The variation sought is also in line with the provisions of paragraph 4 of Schedule 8 of the Procurement Act 2023.
- 9.3.4. The Director of Legal and Governance (Monitoring Officer) see no legal reasons preventing the approval of the recommendations in the report.

9.4. **Equality**

- 9.4.1. The council has a Public Sector Equality Duty (PSED) under the Equality Act (2010) to have due regard to the need to:
- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act
 - Advance equality of opportunity between people who share protected characteristics and people who do not
 - Foster good relations between people who share those characteristics and people who do not

The three parts of the duty apply to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/fait, sex and sexual orientation. Marriage and civil partnership status applies to the first part of the duty.

Although it is not enforced in legislation as a protected characteristic, Haringey Council treats socioeconomic status as a local protected characteristic.

The purpose of the contract with Accora was to mitigate risks to residents being unable to access occupational therapy equipment that would allow them to live at home for longer.

- 9.4.2. The administration of the contract continued in a similar manner during this emergency period as it does during business-as-usual situations, in that Occupational Therapists across the local authority and NHS “prescribe” equipment to residents based on their assessed, eligible needs. This is a service provided equally to residents regardless of their protected characteristics.

10. **Use of Appendices**

- 10.1. N/A

11. **Background papers**

N/A

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